

Our Commitment to Impartiality

FFCA is committed to impartiality in all its certification activities.

FFCA recognizes impartiality as a fundamental principle for maintaining confidence in certification and shall identify, evaluate, and manage risks to impartiality arising from its activities, relationships, or other circumstances.

Certification activities shall be conducted objectively and without discrimination. Certification decisions shall be based on objective evidence and applicable certification requirements and shall not be influenced by commercial, financial, or other pressures.

Personnel involved in certification activities are required to act objectively and manage any actual, potential, or perceived conflicts of interest in accordance with established requirements.

FFCA maintains appropriate mechanisms to safeguard the independence, integrity, and credibility of its certification activities.

Impartiality, competence, integrity, and continual improvement are fundamental to FFCA's certification activities.

Certification Confidence

FFCA is committed to providing confidence in certification through:

Impartiality

Independent and objective certification activities free from undue influence.

Competence

Qualified and competent personnel involved in conformity assessment and certification activities.

Consistency

Systematic application of defined certification requirements and processes.

Transparency

Clear and accessible information concerning certification activities and applicable requirements.

Confidentiality

Appropriate protection of information obtained during certification activities.

Integrity

Certification decisions based on objective evidence and applicable requirements.